

Transfer of drinking water supply and/or private water supply



You can manage your move quickly and easily via our online customer portal MyFarys without filling in this document. In the menu, click on "Start / Stop water agreement".



Property address

NB: this transfer refers to one property address only, i.e. the property address stated below.

It is important that you fill in two transfer documents - one for the old and one for the new property - and send them to the appointed water company.

Street No. Postbox

Postcode Town/City

Meter number

Meter reading (not applicable with private water supply)

,

Date of transfer of water supply and/or private water supply

NB: to be completed only if the meter reading on the date of transfer is not known.

The meter reading at the time of transfer may be estimated based on the meter reading below or remotely read in case of a working digital meter.

,

on date



Departing customer

Customer no. I am the ☐ owner ☐ tenant

Transfer on account of ☐ divorce ☐ passing ☐ move

(Company) name

First name

National Registration Number

or VAT / Company Number

Other details

Phone

Email address

IBAN

The final bill may be sent to the following address

Street No. Postbox

Postcode Town/City

Country



New customer

Customer no. I am the ☐ owner ☐ tenant

Private person

Name

First name

National Registration Number

Company

Name

Legal form

VAT / Company Number

Other details

Phone

Email address

IBAN

Residents

Number of domiciled persons:

Use of the premises

☐ home ☐ unoccupied residence ☐ second home
☐ hairdresser ☐ carwash ☐ hospitality ☐ laundromat ☐ other

Billing address if different from delivery address

Street No. Postbox

Postcode Town/City

Country

Previous consumption address

Street No. Postbox

Postcode Town/City



Additional information in case of a rental property

Owner's customer no.

(Company) name owner

Owner's first name

Owner's phone

Owner's email address

Owner's address

Street No. Postbox

Postcode Town/City



Agreement

I agree with the General and Particular Water Sales Regulations and the Privacy Policy.

I further declare that the above information is correct and truthful.

Departing customer,
in agreement

New customer,
in agreement

Date

Date

Transfer of drinking water supply and/or private water supply



Contact: www.farys.be/en/contact-us - 078 35 35 99

Farys nv - Registered office: Stropstraat 1, 9000 Gent - RPR Gent - VAT BE 0200 068 636 - IBAN BE61 0910 1709 0217 - BIC GKCCBEBB

The departing and/or new customer must provide us with a transfer document completed in full. If we do not have all the information, processing the transfer may be subject to delay. In the meantime, the departing customer will remain responsible for the water consumption.

If you have problems completing this transfer document, please call 078 35 35 99.

Our staff are available every working day between 8.00 and 18.00.

Address of transfer

Where will I find the water meter, the meter number and the meter reading?

- The most common locations for a water meter are: the cellar, the hallway, the garage, a meter cabinet, a meter pit.
- The meter number is shown on the water meter. More info at www.farys.be/waar-vind-ik-het-meternummer.
- The meter reading consists of a black/white and a red/white series of figures. Fill in only the black/white figures. If you have difficulty taking the meter reading, please call us on 078 35 35 99.



Digital water meter

We will use the meter reading filled in on this transfer document. If there is a dispute, or if the meter reading is not known at the time of transfer, then we will remotely read the meter reading, when available.

Departing customer

No new tenant, or tenant unknown

Arrange the transfer with the owner. If the premises are vacant, the owner is the new customer.

Bereavement

Tick to indicate that it concerns a death and be sure to note the address (of the heir, notary,...) for the final bill. Check out www.farys.be/wat-te-doen-bij-een-overlijden for further information.

Final bill

Fill in the details of your new address so that we can send you the final bill. If you receive your bills digitally, the final bill will be sent to the email address you provided for this. Make sure to also fill in your account number for any refunds.

Unilateral termination

A Farys employee will visit for a fee. They will take the meter reading and seal the water meter in the presence of the departing customer.

Additional information in case of a rental property

Make a note here of the details of the current owner of the premises.

New customer

Residents

Always fill in the number of domiciled persons (= officially registered with the municipality at the delivery address) in order to receive the correct water bill.

Receiving your bills digitally?

Change this yourself via MyFarys, at www.farys.be/myfarys, or visit www.farys.be/en/digital-bill.

Will the premises remain vacant?

Then the owner takes over the water supply. In the event of long-term vacancy, the owner can request removal of the water meter. More info at www.farys.be/waterlevering-in-leegstaand-pand.

Agreement

Signature

Both the departing and the new customer should fill in the date and sign this form in agreement.

Legal provisions

At www.farys.be/wettelijke-bepalingen, you will find the General and Particular Water Sales Regulations, the General and Particular Billing Conditions and the Privacy Policy. These documents can easily be requested from our customer service.

