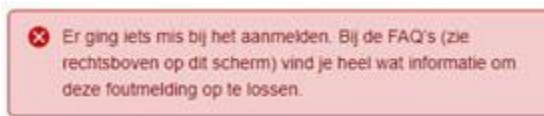


### Cookies error message


Are you getting the error message below? If so, you must change a setting in your internet browser to access MyFarys.

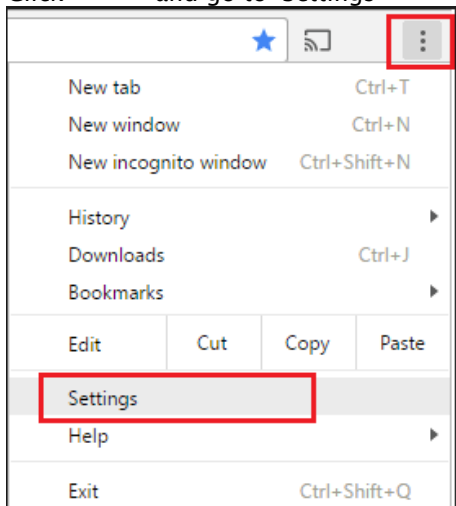


The procedure to change this setting is provided below. This procedure is different for each internet browser:

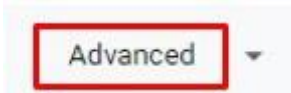
- Google Chrome
- Internet Explorer
- Microsoft Edge
- Safari
- Firefox

### Google Chrome

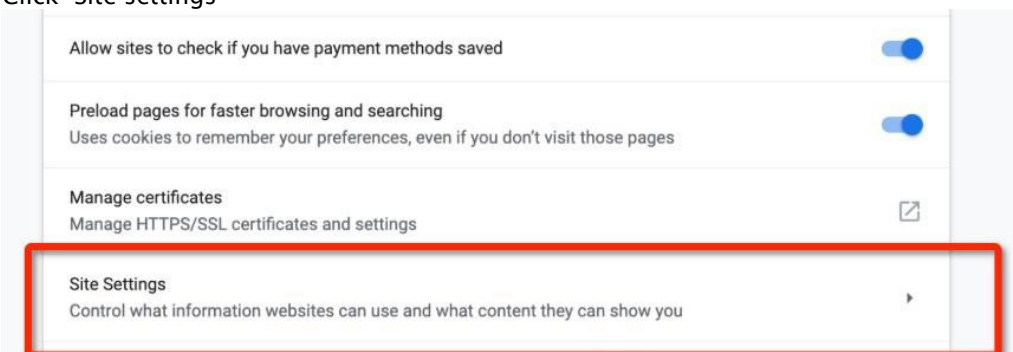
Click  and go to 'Settings'



Scroll all the way down and click 'Advanced'



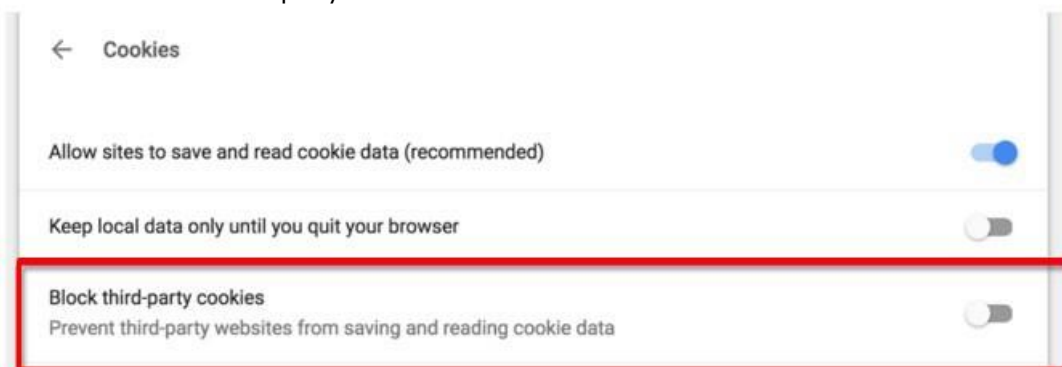
Click 'Site settings'



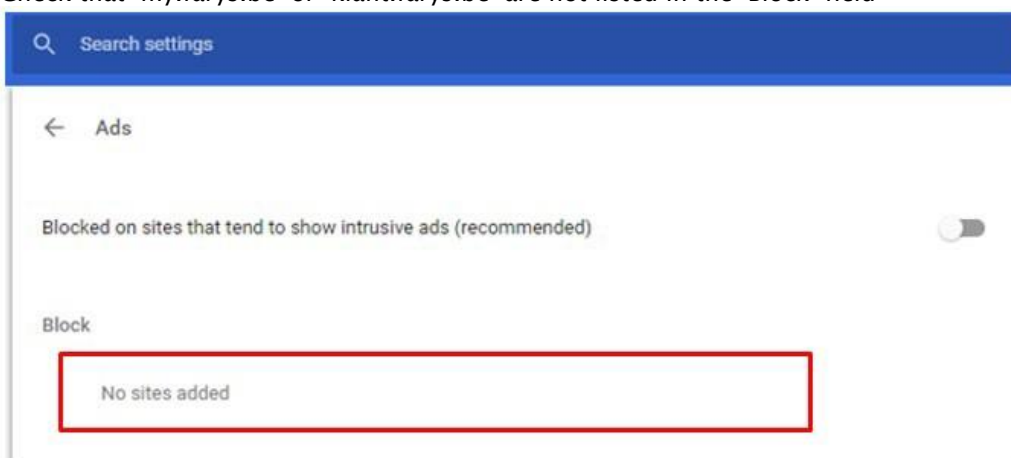
Click 'Cookies'



Ensure that 'Block third-party cookies' is cleared

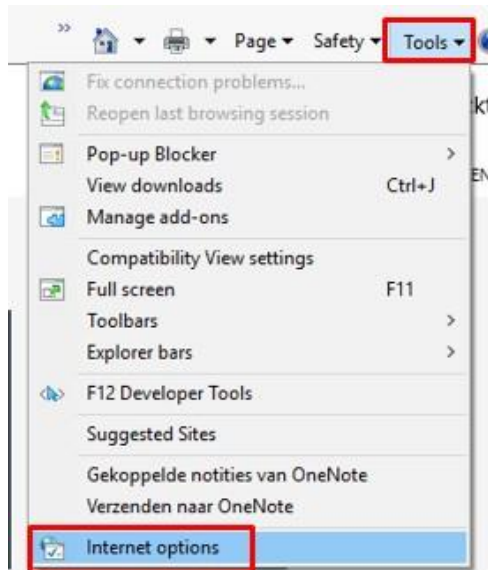


Check that 'my.farys.be' or 'klant.farys.be' are not listed in the 'Block' field

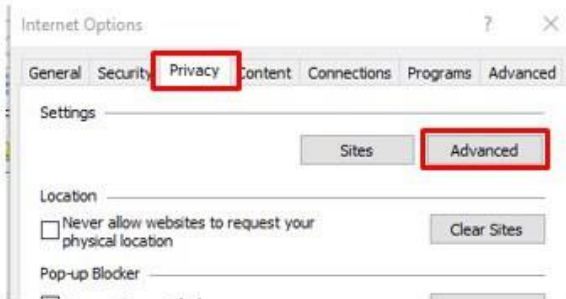


## Internet Explorer

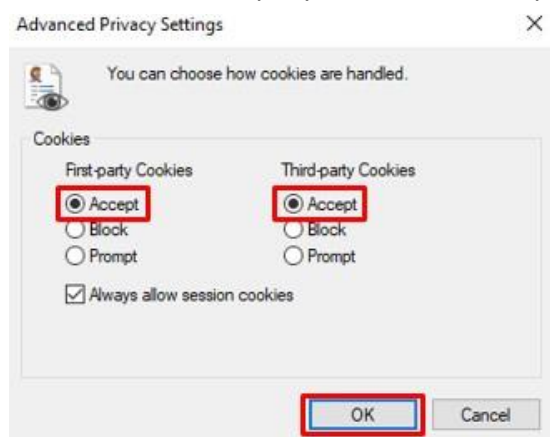
Click 'Tools' at the top right of the screen, then click 'Internet options'



On the 'Privacy' tab, click 'Advanced'



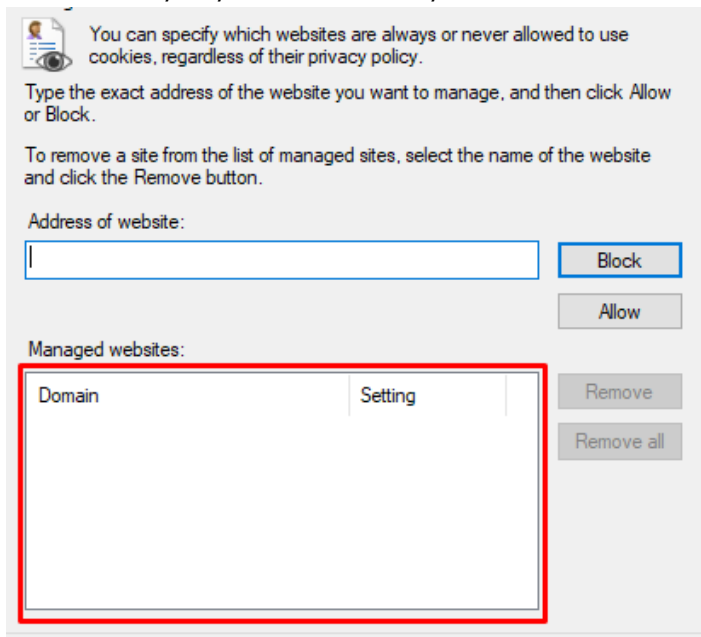
Ensure that both first-party cookies and third-party cookies are set to 'Accept'. Next, click 'OK'



Return to the 'Privacy' tab and click 'Sites'

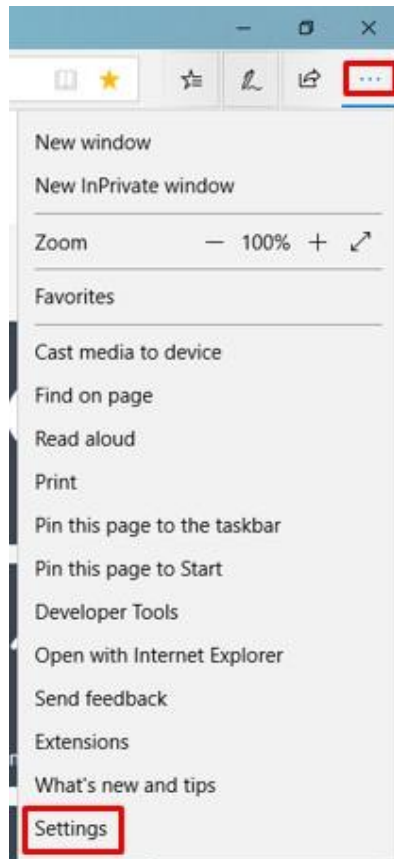


Check that 'my.farys.be' or 'klant.farys.be' are not listed in the 'Managed websites' field

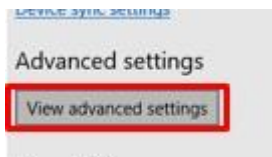


## Microsoft Edge

Click **...** at the top right corner and then click 'Settings'



Next, click 'View advanced settings'

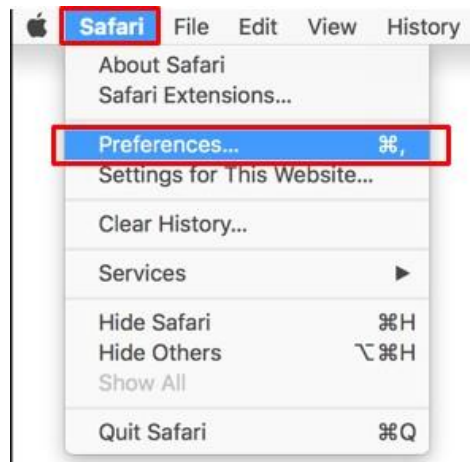


Set the cookies to 'Don't block cookies'



## Safari

Click 'Safari' at the top left of the screen and then click 'Preferences'

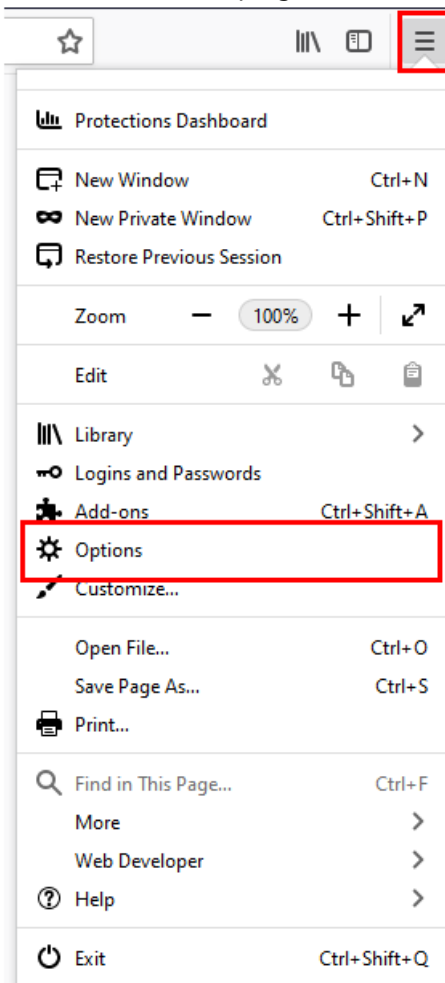


On the 'Privacy' tab, the 'Block all cookies' checkbox must not be selected

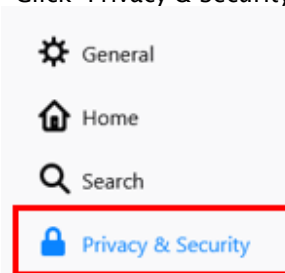


## Firefox

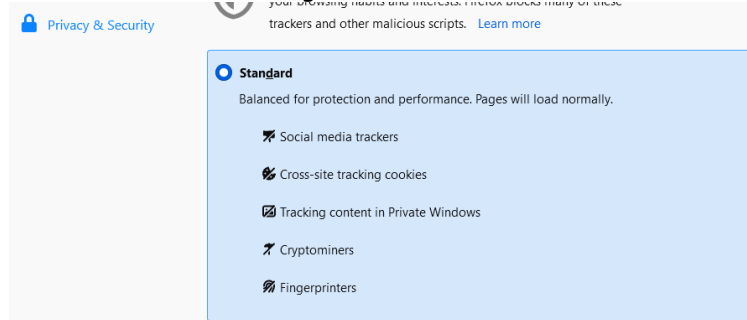
Click  at the top right and select 'Options'



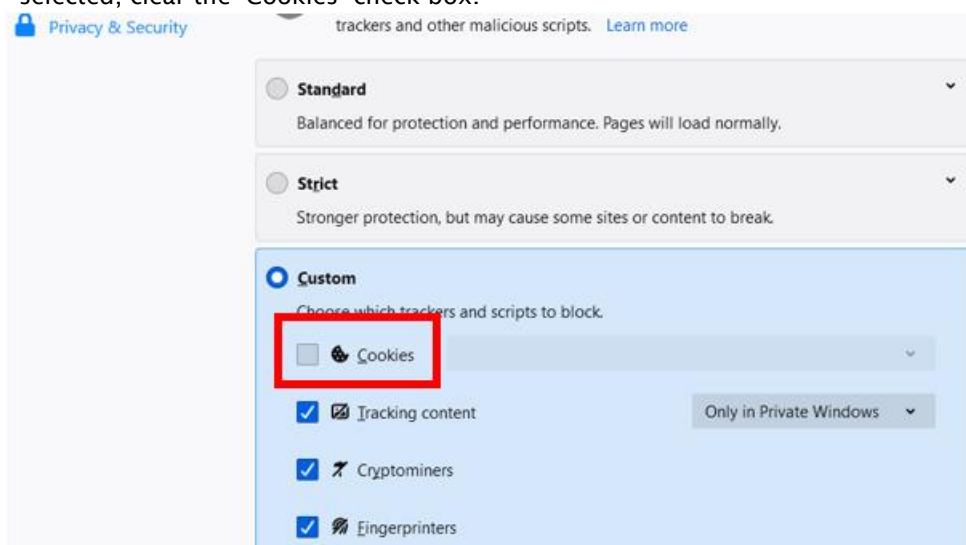
Click 'Privacy & Security' on the left-hand side



It is best to set the settings to 'Standard'



If the setting is set to 'Strict', choose 'Standard' or switch to 'Custom'. If 'Custom' is selected, clear the 'Cookies' check box.



If 'Custom' is selected and you do not want to disable cookies, you can also select the setting to block only Cross-site tracking cookies – including social media cookies

